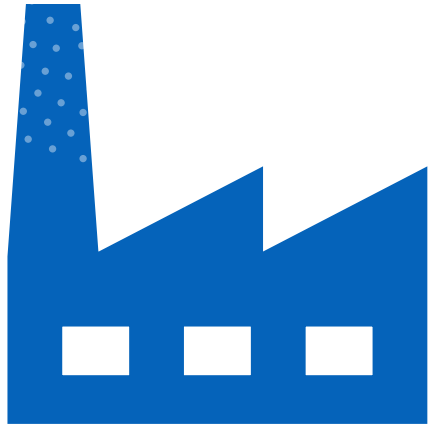
Supply Chain& Procurement Leadership in the Age of AI

Anna McGovern

April 12, 2024



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Leading for Tomorrow: Winning Through Change and Disruption

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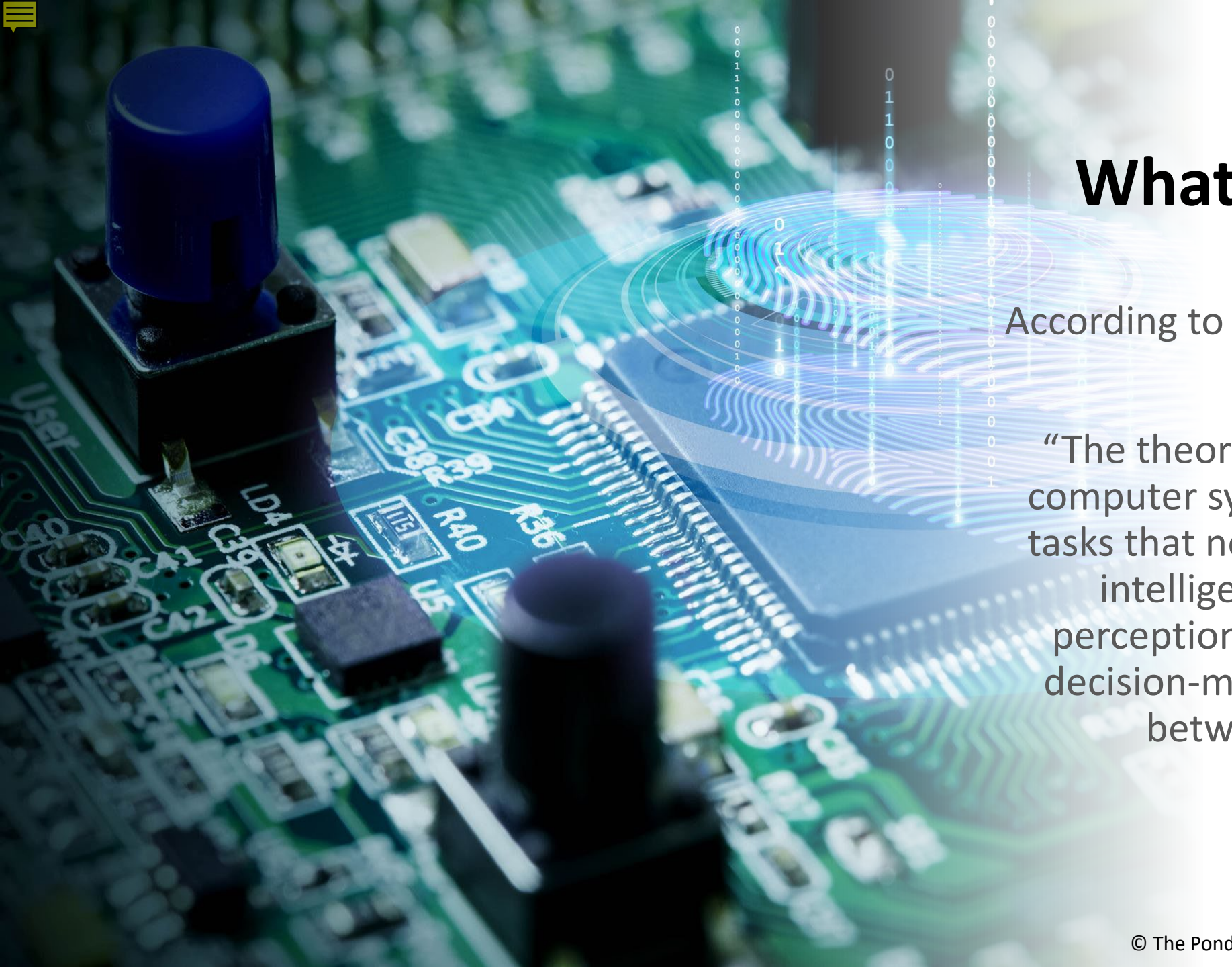

What is AI?

According to the Oxford Dictionary…

"The theory and development of computer systems able to perform tasks that normally require human intelligence, such as visual perception, speech recognition, decision-making, and translation between languages."

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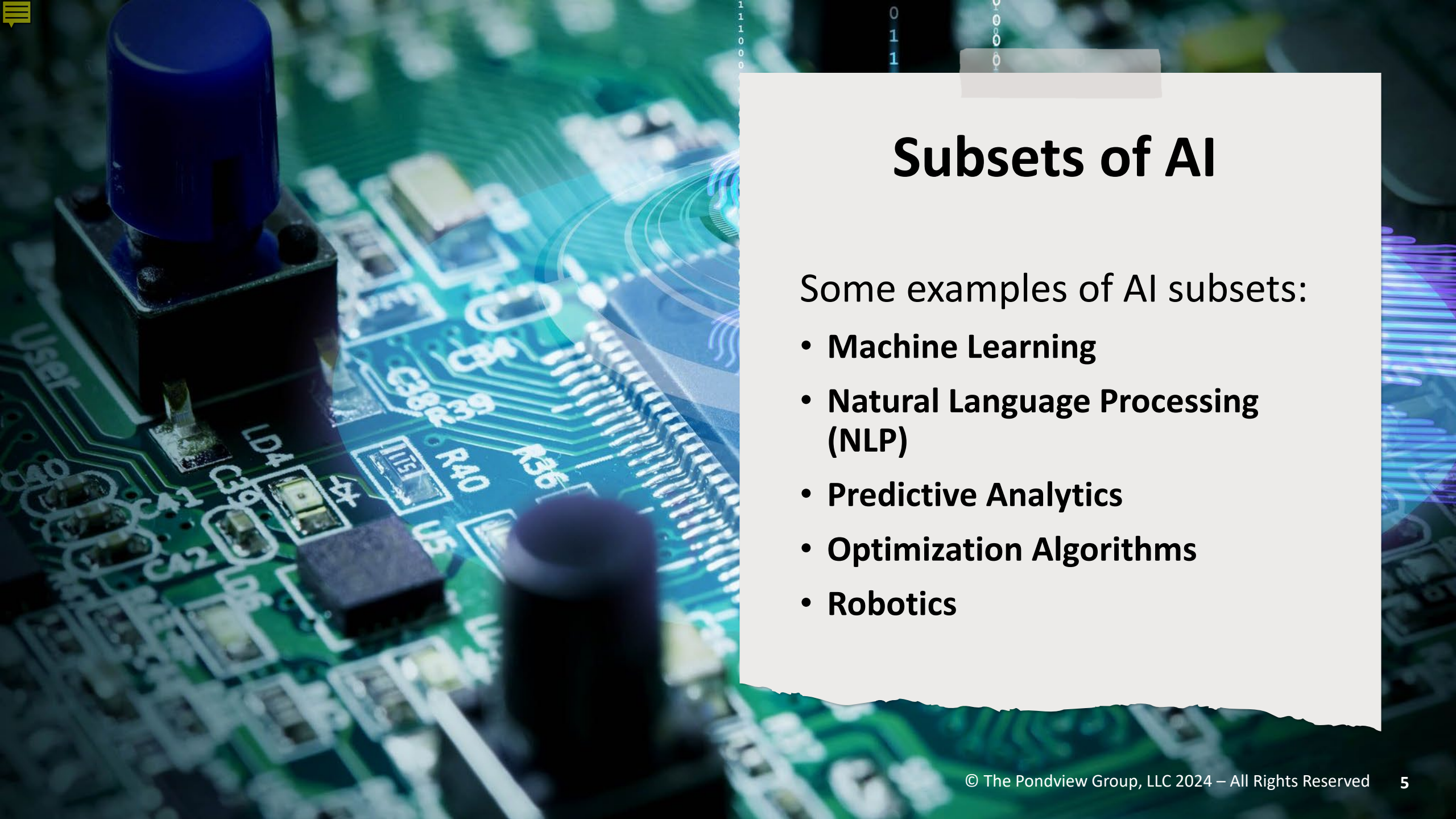

Subsets of AI

Some examples of AI subsets:

- **Machine Learning**
- **Natural Language Processing (NLP)**
- **Predictive Analytics**
- **Optimization Algorithms**
- **Robotics**

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Old School Leadership versus Leadership in an AI World - What Has Changed?

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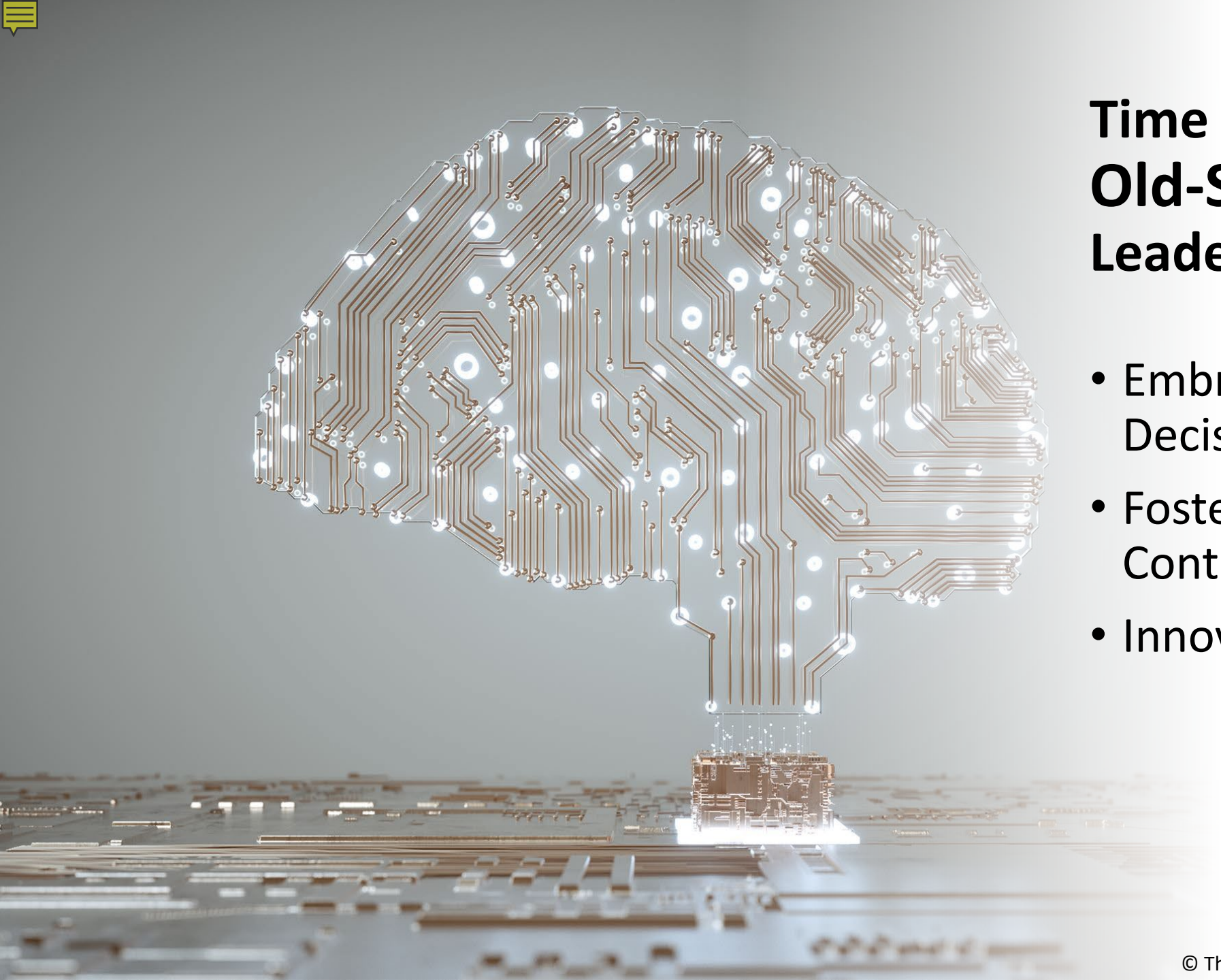

Time to Upgrade the Old-School Leadership Playbook

- Embrace Data-Driven Decision-Making
- Foster a Culture of Continuous Learning
- Innovate and Automate

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The Integration of AI in Decision-Making Processes

- Integrate AI with Human Insight
- Build Transparent AI Systems
- Regularly Update Decision Models

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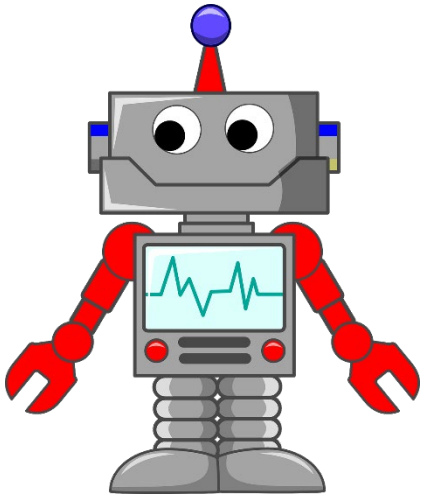
The Impact of AI on Team Dynamics

Imagine integrating a robot into the team



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The Future of Jobs and Headcount in an AI-Centric World

- What Procurement jobs will be replaced by AI?
- What Supply Chain jobs will be replaced?

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The Imperative for Leaders

- Leaders must consider the implications of AI on jobs and headcount
- AI can create new opportunities for jobs and growth
- Leaders must foster an environment of continuous learning and innovation

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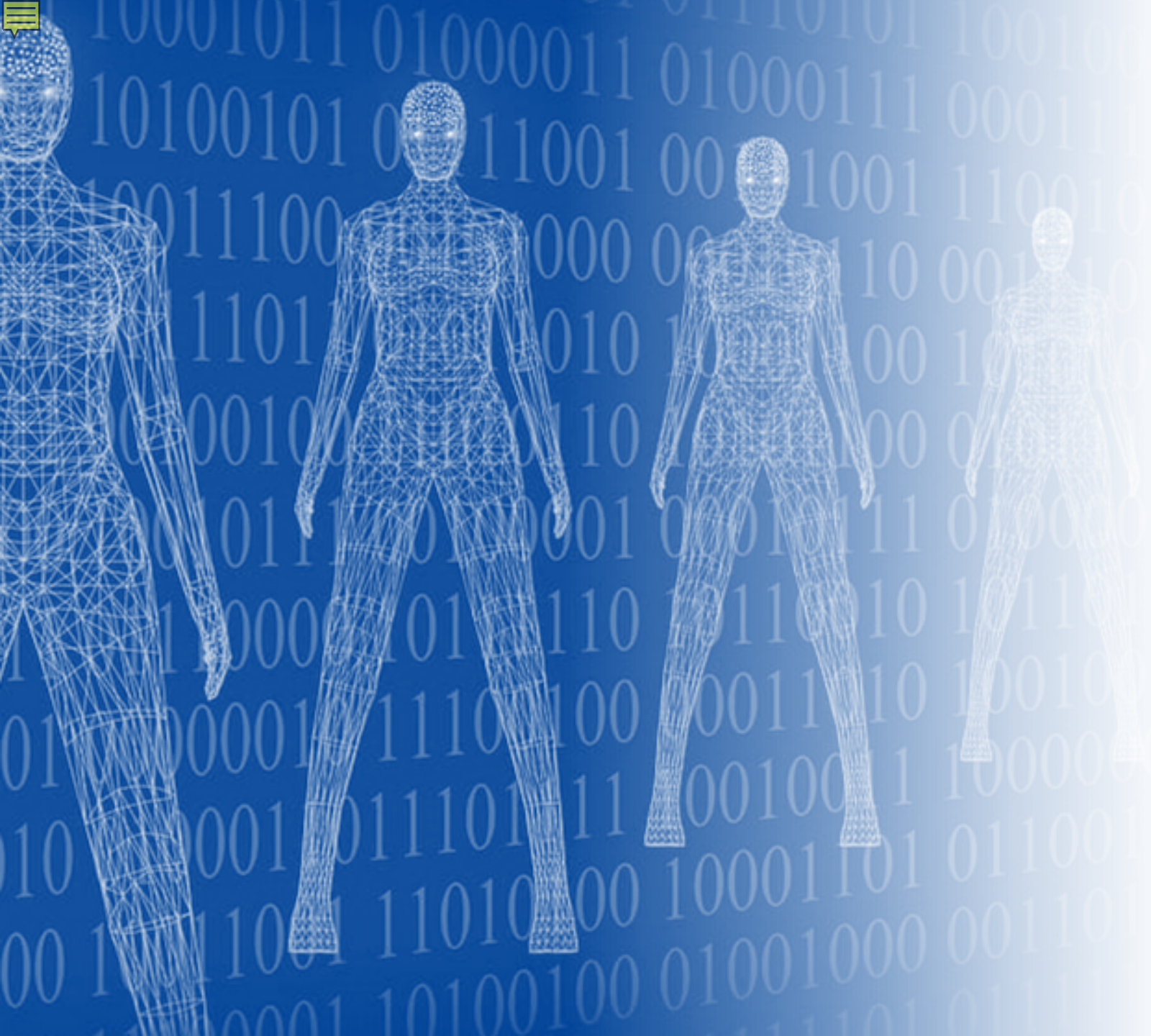

Pioneering Leaders in AI

Case Studies of AI Adoption in Leadership Practices

- There are successful case studies of AI adoption in leadership practices
- AI can drive innovation and growth in different industries
- Leaders must stay informed about the latest trends and best practices in AI adoption

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How Walmart Automated Supplier Negotiations

Source: Harvard Business Review Nov 2022

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Navigating the Challenges and Opportunities

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The Intersection of AI and Leadership

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Strategic Partnerships

Customer Centric AI Solutions

Prepare for Disruption

Data Driven Decision Making

Agile Leadership

Ethical and Responsible AI Use

Incorporate AI into Business Strategy

Continuous Learning

Invest in Talent and Training

Foster a Culture of Innovation

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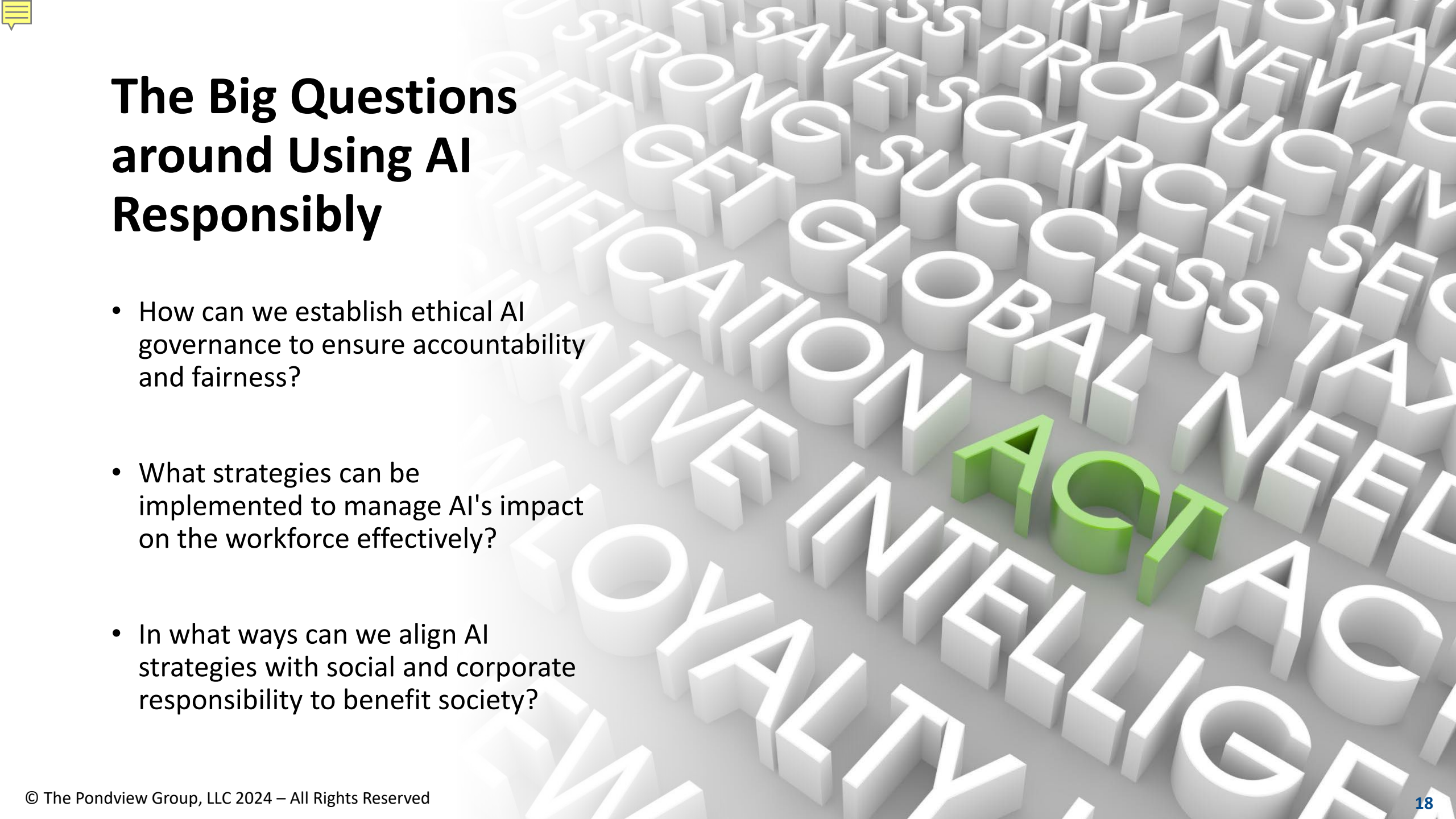
The Big Questions around Using AI Responsibly

- How can we establish ethical AI governance to ensure accountability and fairness?
- What strategies can be implemented to manage AI's impact on the workforce effectively?
- In what ways can we align AI strategies with social and corporate responsibility to benefit society?



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The Importance of Ethical Considerations in AI Adoption

AI ADOPTION MUST CONSIDER ETHICAL CONSIDERATIONS

AI CAN AMPLIFY HUMAN BIASES AND PREJUDICES

LEADERS MUST ENSURE CULTURAL ALIGNMENT WITH ORGANIZATIONAL VALUES

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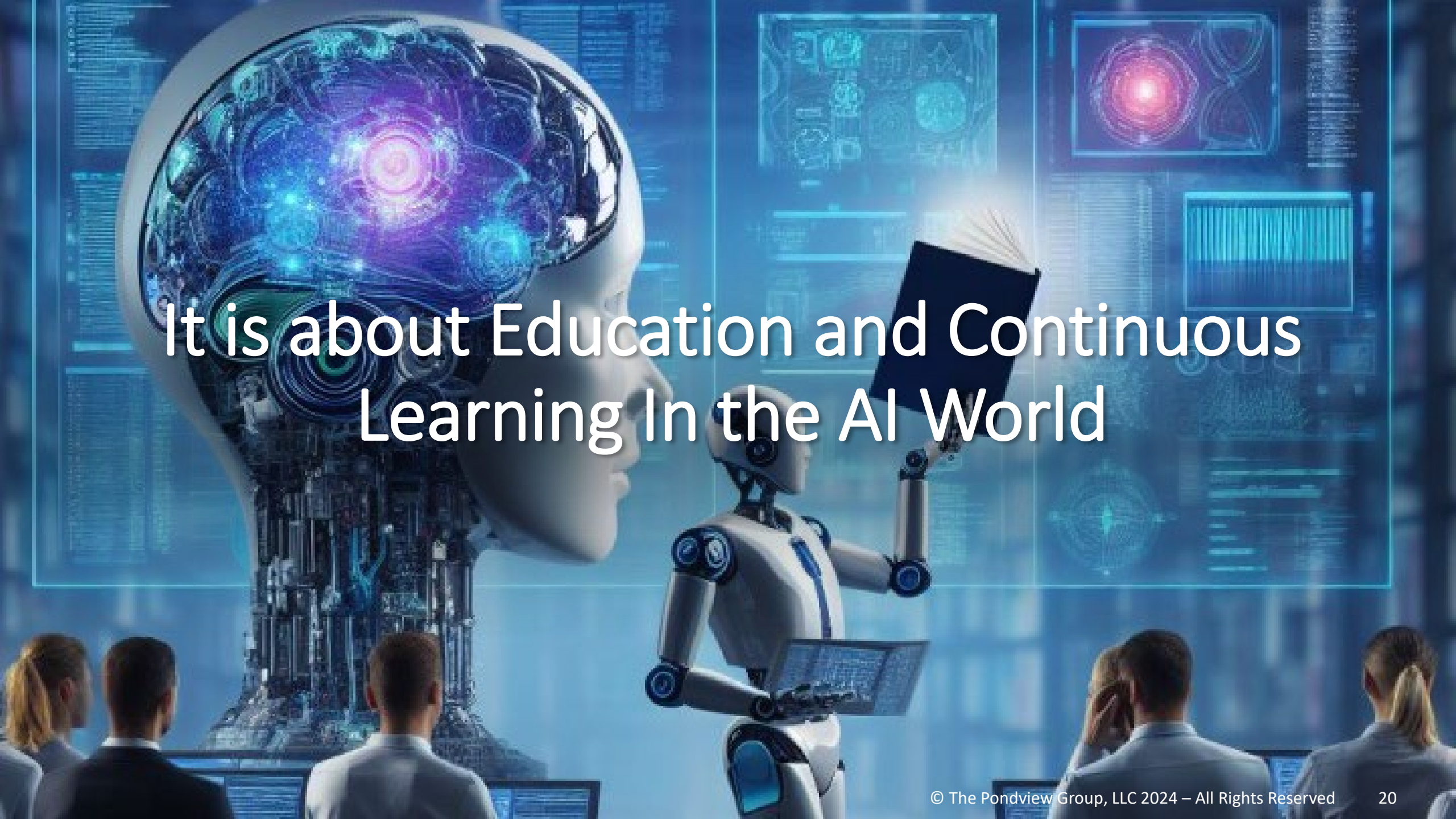

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The Value of Continuous Learning in an AI-Centric World

It is about PEOPLE centric leadership and the EX Factor

Leaders must foster a culture of continuous learning and innovation

AI presents new opportunities for learning and growth

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Successful AI Adoption in Different Industries

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The Future of Leadership in an AI-Centric World

- Leadership is changing in an AI-centric world
- Leaders must develop a new set of skills and mindset to lead effectively in an AI-centric world
- Leaders must embrace the opportunities presented by AI and stay ahead of the curve

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Thank You

https://www.linkedin.com/in/annamcgovern/

(203) 257-9550

anna@pondviewconsulting.com